



Spinal Life Australia NDIS Services Price List

At Spinal Life Australia, our mission is to support people with spinal cord damage and other physical disabilities to live accessible, equitable and empowered lives. We offer a range of specialist services and will work with you to achieve your goals, whatever these may be.

If you have any questions or would like to know more, please contact us on enquiries@spinal.com.au or 1300 774 625 – we're here to help.

A note on the NDIS Price Guide

The below prices reflect the [NDIS Price Guide 2020-21](#) and are subject to change with subsequent revisions to this guide. These prices include the [Temporary Transformation Payment \(TTP\)](#), which is a higher support price limit set by the NDIS to assist eligible service providers with the costs of transitioning to the scheme.

Personal Support and Home Care Services

Our Personal Support and Home Care Services include assistance at home and at work, as well as support to access the community and participate in activities.

The NDIS Price Guide classifies support services in different ways, depending on the level of skills, experience and training that support workers require for each individual shift. These classifications are *Standard Intensity* and *High Intensity*, with the *High Intensity* category split into Levels 1, 2 and 3.

High Intensity shifts involve more complex routines which require increased staff capability, competencies and responsibilities. This includes bowel therapy, working with people with significant health and medical conditions, extended exercise regimes, PEG feeding, assistance with diabetes management, respiratory complications, skin integrity monitoring, managing frequent spasming, recognising and responding to episodes of autonomic dysreflexia and complex hoisting regimes.

To find out more about shifts and NDIS Price Guide classifications, please contact us.

Personal Support and Home Care – Standard Intensity shifts	Price (per hour)
Weekday daytime:(6am to 8pm)	\$58.80
Weekday evening: (8pm to midnight)	\$64.71
Weekday overnight: (midnight to 6am)	\$65.90
Saturday: (midnight to midnight)	\$82.48
Sunday: (midnight to midnight)	\$106.17
Public Holiday (midnight to midnight)	\$129.86
*Sleepover: (10pm to 6am)	**\$ 235.81 / 8 hours



Personal Support and Home Care – High Intensity (Level 1, 2, 3)	Price (per hour)
Weekday daytime:(6am to 8pm)	Level 1 – \$58.80 Level 2 – \$63.35 Level 3 – \$66.54
Weekday evening: (8pm to midnight)	Level 1 – \$64.71 Level 2 – \$69.73 Level 3 – \$73.24
Weekday overnight: (midnight to 6am)	Level 1 – \$65.90 Level 2 – \$71.00 Level 3 – \$74.58
Saturday: (midnight to midnight)	Level 1 – \$82.48 Level 2 – \$88.87 Level 3 – \$93.35
Sunday: (midnight to midnight)	Level 1 – \$106.17 Level 2 – \$114.40 Level 3 – \$120.16
Public Holiday (midnight to midnight)	Level 1 – \$129.86 Level 2 – \$139.92 Level 3 – \$146.97
*Sleepover: (10pm to 6am)	**\$ 235.81 / 8 hours

* *The Social, Community, Home Care and Disability Services Industry Award 2010 (the Award) requires active hours be paid during a Sleepover shift when work is carried out at the request of a client. The Award also requires a 4-hour Personal Support shift to accompany any Sleepover shift.*

** *Includes the cost of two active hours.*

A one-hour minimum applies to all scheduled supports. The above rates are fully inclusive of support worker wages and costs (payroll tax, superannuation, insurances, WorkCover etc) and coordination. All rates exclude GST.

Coordination includes:

- Personal Support Worker (PSW) recruitment and training
- Client Service Officer (CSO) coordination of roster and staff management
- A dedicated Shift Fill to assist with covering shifts where staff are unwell or unavailable for shifts at short notice
- An Urgent After Hours Rostering Service for urgent roster issues and changes (available from 6.00am to 8.30am and 5.00pm to 10.00pm on weekdays and 6.00am to 10.00pm on weekends and public holidays)
- A Workplace Assessor to ensure safe work practices by PSWs and advice regarding any workplace health and safety issues
- IT, Client Management & Rostering systems



Allied Health Services

Our allied health professionals are specialists in supporting people with spinal cord injuries and other physical disabilities. The team includes physiotherapists, occupational therapists, registered nurses, physiotherapists and social workers who work with you to develop holistic solutions to enable you to reach your potential.

Therapeutic Supports: Improved Daily Living	Price (per hour)
Occupational Therapy – (Assessment, Recommendation, Therapy And / Or Training) <i>Currently offered in QLD only</i>	\$193.99
Physiotherapy – (Assessment, Recommendation, Therapy, Hydrotherapy And / Or Training) <i>Currently offered in Brisbane and Cairns only</i>	\$193.99
Community Nursing Care – Contenance (Assessment, Recommendation and Training)	\$124.05
Community Nursing Care – Provision of health care (Disability-related health needs not the usual care of the health care system)	\$124.05
Community Nursing Care – Training and supervision of delegated workers <i>All Community Nursing Care currently offered in Brisbane only</i>	\$124.05
Exercise Physiology – Provision of advice to a participant regarding exercise required due to the impact of their disability <i>Exercise Physiology currently offered in Cairns only</i>	\$166.99
Social Work – (Assessment, Recommendation, Therapy And / Or Training) <i>Currently offered in QLD and WA (Telehealth offered depending on region)</i>	\$193.99

Support Coordination

Support Coordination is a service offered under the NDIS to assist participants to understand and implement their plan, including connecting you with providers and linking you to community, mainstream and other government services.

There are three levels of Support Coordination that can be included in your plan based on what you would like to achieve, which are:

1. Support connection – *to build your ability to connect with informal, community and funded supports*
2. Support coordination (coordination of supports) – *to assist you to build the skills you need to understand, implement and use your plan, along with ensuring you have the right mix of services you need to reach your goals*
3. Specialist support coordination – *for people whose situations are more complex and who need specialist support to manage challenges, ensuring your service delivery is consistent.*

Supports Coordination	Price (per hour)
Level 1: Support Connection: National Non-remote	\$61.76
Level 1: Support Connection: National Remote	\$86.46
Level 1: Support Connection: National Very Remote	\$92.64
Level 2: Coordination of Support: National Non-remote	\$100.14



Level 2: Coordination of Support: National Remote	\$140.19
Level 2: Coordination of Support: National Very Remote	\$150.21
Level 3: Coordination of Support: National Non-remote	\$190.54
Level 3: Coordination of Support: National Remote	\$266.75
Level 3: Coordination of Support: National Very Remote	\$285.80
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Non-remote	\$61.76
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Remote	\$86.46
Capacity Building and Training in Plan and Financial Management by a Support Coordinator: National Very Remote	\$92.64

Plan Management – Financial Administration

If required, the NDIS will provide funding in your plan to pay for plan management assistance, which includes support with paying invoices from providers and ensuring they are correctly processed through the portal.

Plan Management – Financial Administration	Price
Plan Management and Financial Capacity Building – Set Up Costs: National Non-remote	\$232.35 (one-off)
Plan Management and Financial Capacity Building – Set Up Costs: National Remote	\$325.29 (one-off)
Plan Management and Financial Capacity Building – Set Up Costs: National Very Remote	\$348.54 (one-off)
Plan Management – Financial Administration: National Non-remote	\$104.45 / month
Plan Management – Financial Administration: National Remote	\$146.23 / month
Plan Management – Financial Administration: National Very Remote	\$156.67 / month

General advice

Payment terms are strictly 14 days from invoice date. All rates exclude GST.

Please note prices are correct as at 1 February 2021 and are subject to change as per revisions to the [NDIS Price Guide 2020-21](#) and are subject to change with subsequent revisions to this guide. For full terms and conditions for each of our services, please contact us.

Help is here if you need it

Simply get in touch and our local team will be happy to help.

Phone: 1300 774 625

Email: enquiries@spinal.com.au