



Accessible transport for your club – a rewarding arrangement

We encourage you to consider members of your club with a physical disability by introducing a courtesy transport program that will provide members with accessible and reliable transport to and from your venue.

Clubs are often the social hub of their local community, so it's important to ensure they remain an accessible and inclusive place for everyone.

Many clubs offer club-owned courtesy buses to members, however the majority of these are not suitable for people who use a wheelchair or mobility scooter.

We have recently worked with the Maryborough RSL to supplement their courtesy buses with an additional transport option through their local taxi provider.

This option covers the cost of an accessible taxi to and from the venue for members with a physical disability who are unable to use the club's own courtesy transport.

The program helps to develop an inclusive club community while also encouraging increased club patronage for members who would otherwise find it difficult accessing affordable transport.

As an advocate and service provider for people with spinal cord damage and related physical disability, Spinal Life Australia would like to see similar schemes introduced at RSL, Surf, League and Bowls clubs all throughout Queensland.

We encourage you to review your current courtesy transport options for club members with a physical disability.

Many club members with a physical disability are entitled to the Queensland Government's Taxi Subsidy Scheme of half the total taxi fare (up to a maximum of \$25 per trip) which will help to reduce costs and make this program a rewarding arrangement.

How does the program work?

1. Contact your local taxi provider to discuss introducing the program and ways to arrange payment after a courtesy taxi is requested.
2. When a member who uses a wheelchair or mobility scooter requires transport to your club, they can contact your reception or concierge with their membership number and request a wheelchair-accessible taxi.
3. Club staff arrange a taxi to pick up the member and bring them to your venue. A return trip may be organised at the reception desk when the member is ready to leave.

For more information on introducing an accessible transport program to your club, contact Spinal Life Australia's General Manager – Member Services Ross Duncan on 07 3435 3119 or rduncan@spinal.com.au

spinal.com.au